



## Child Care Answers "Parents in the Know"

### Child Care Resource & Referral in Your Community

Child Care Answers Resource and Referral—  
People often ask our staff what we do besides giving names and numbers for child care. We are very much like a puzzle, each piece works together to create an amazing and ever changing picture in the field of Early Childhood.

#### Helping Parents:

The referral department works with not only parents but also grandparents, guardians, foster parents and caseworkers. The referral specialist provides guidance in the search for quality child care by phone, in person and internet. Each search is tailored to individual needs. We assist clients by...

1. Providing a list of child care options
2. Sharing information on state licensing contacts and requirements based on the various types of care
3. Sharing available child care subsidy information
4. Offering parent resources such as workshops, community links and parent newsletters
6. Educating parents about the importance of early learning, components of quality care, and indicators of quality child care

#### Helping Providers:

Child Care Answers offers an entry point to the child care profession by...

1. Helping providers meet licensing requirements
2. Informing providers about health and safety, business practices and child development
3. Providing ongoing professional development opportunities for providers and staff

4. Mentoring providers in creating child care settings that encourage children to grow and learn

#### Helping Communities:

Child Care Answers is reaching out and working with community leaders on a daily basis by...

1. Increasing the awareness of quality child care by letting businesses know the importance of their role in the development of young children
2. Tracking data on ever changing child care trends
3. Seeking and supporting financial incentives for education
4. Supporting businesses in the development of work life policies and programs related to the child care needs of their employees

All the pieces work together on a daily basis to improve the quality of care for all children.

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**Child Care  
Answers**



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